

DEFINING MODERN ENFORCEMENT



**2024 CIVEA AWARDS
INFORMATION AND
SUBMISSION FORM**

OUTSTANDING ENFORCEMENT AGENT

INDUSTRY AWARDS

Following the success of our inaugural excellence awards, the 2024 awards have been expanded and will be presented at a gala to be held at De Vere Grand Connaught Rooms in Central London on Thursday 18th April 2024. We shall be celebrating the fantastic work that is being done in our industry.

CATEGORIES AND ENTRY CRITERIA

The CIVEA industry awards will showcase the best practices in the enforcement sector and spotlight exceptional performance. The judges are keen to hear about forward thinking, market-leading vision, or superior service standards that you bring to enhance the civil enforcement profession. They are seeking to reward exceptional outcomes that benefit local communities, especially in a post-pandemic environment.

- 1. LOCAL AUTHORITY PARTNERSHIP – ROAD TRAFFIC - TIER 1 & 2**
Celebrating a community partnership with a local authority
- 2. LOCAL AUTHORITY PARTNERSHIP – ROAD TRAFFIC - TIER 3**
Celebrating a community partnership with a local authority
- 3. LOCAL AUTHORITY PARTNERSHIP – REVENUES - TIER 1 & 2**
Celebrating a community partnership with a local authority
- 4. LOCAL AUTHORITY PARTNERSHIP – REVENUES - TIER 3**
Celebrating a community partnership with a local authority
- 5. INNOVATION IN ENFORCEMENT – TIER 1 & 2**
Rewarding innovation and technology solutions that drives up industry standards
- 6. INNOVATION IN ENFORCEMENT – TIER 3**
Rewarding innovation and technology solutions that drives up industry standards
- 7. BEST VULNERABLE SUPPORT INITIATIVE - TIER 1 & 2**
Acknowledging excellence in sustained welfare support for an individual or individuals
- 8. BEST VULNERABLE SUPPORT INITIATIVE - TIER 3**
Acknowledging excellence in sustained welfare support for an individual or individuals
- 9. TRAINING AND DEVELOPMENT - TIER 1 & 2**
Demonstrating a successful and transformative training initiative
- 10. TRAINING AND DEVELOPMENT - TIER 3**
Demonstrating a successful and transformative training initiative
- 11. OUTSTANDING ENFORCEMENT AGENT**
Recognising exceptional individual performance in the field
- 12. WOMEN IN ENFORCEMENT**
Recognising an influential individual who has made an exceptional contribution to promote the interests of women in civil enforcement

THE JUDGES

PETER WALLWORK

Non-Executive Director, Trustfolio

ROBERT THOMPSON

Chairman, Civil Court Users Association

DAVE PICKERING

Compliance, Adjudication and Review of Enforcement Panel

CLAIRE AYNSLEY

Head of Membership & Compliance, Credit Services Association

PAUL BOWDEN

Partner, Wilkin Chapman LLPn

KEVIN SHAW

Senior Creditor Strategy Manager, Money & Pensions Service

KEY DATES

5PM, FRIDAY 29TH FEBRUARY 2024

Award submissions close

MONDAY 18TH MARCH 2024

Finalists announced

THURSDAY 18TH APRIL 2024

Winners announced

ENTRY TERMS

- This year there are no restrictions on the number of categories that can be entered
- We have split each category into two parts for larger and smaller firms. This means that firms will be judged against similar entrants
- Sponsors will have the opportunity to present an award but would not be allowed to enter the category they are presenting
- Completed forms must be sent to **admin@civea.co.uk** by **5pm, 29th February 2024**. A follow up email will be received to confirm safe receipt. If this is not received within two working days please contact us
- Finalists will be announced on **18th March 2024**

TIPS FOR COMPLETING YOUR ENTRY

Judges may not be experts in your area. No jargon. Keep it simple. In plain language explain the following:

- The issue/problem
- What was required?
- How was it resolved?
- Why is this unique or worthy of reward?
- Results/outcomes
- Who benefits?

CIVEA AWARDS SUBMISSION FORM 2024



AWARD

OUTSTANDING ENFORCEMENT AGENT

Recognising exceptional individual performance in the field

Organisation:

Contact name:

Contact email:

Contact number:

Address:

The judges are looking to award an enforcement agent who merits specific recognition.

Describe in no more than 600 words how this agent has delivered the highest levels of client satisfaction. Give examples of how the agent has performed above and beyond the requirements of his job. Explain how this has been beneficial to the debtor, client and employing firm.

Please submit your entry by email to admin@civea.co.uk.

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