

# DEFINING MODERN ENFORCEMENT



## **2024 CIVEA AWARDS INFORMATION AND SUBMISSION FORM**

**BEST VULNERABLE SUPPORT INITIATIVE  
- TIER 3**

# INDUSTRY AWARDS

Following the success of our inaugural excellence awards, the 2024 awards have been expanded and will be presented at a gala to be held at De Vere Grand Connaught Rooms in Central London on Thursday 18th April 2024. We shall be celebrating the fantastic work that is being done in our industry.

## CATEGORIES AND ENTRY CRITERIA

The CIVEA industry awards will showcase the best practices in the enforcement sector and spotlight exceptional performance. The judges are keen to hear about forward thinking, market-leading vision, or superior service standards that you bring to enhance the civil enforcement profession. They are seeking to reward exceptional outcomes that benefit local communities, especially in a post-pandemic environment.

- 1. LOCAL AUTHORITY PARTNERSHIP – ROAD TRAFFIC - TIER 1 & 2**  
Celebrating a community partnership with a local authority
- 2. LOCAL AUTHORITY PARTNERSHIP – ROAD TRAFFIC - TIER 3**  
Celebrating a community partnership with a local authority
- 3. LOCAL AUTHORITY PARTNERSHIP – REVENUES - TIER 1 & 2**  
Celebrating a community partnership with a local authority
- 4. LOCAL AUTHORITY PARTNERSHIP – REVENUES - TIER 3**  
Celebrating a community partnership with a local authority
- 5. INNOVATION IN ENFORCEMENT – TIER 1 & 2**  
Rewarding innovation and technology solutions that drives up industry standards
- 6. INNOVATION IN ENFORCEMENT – TIER 3**  
Rewarding innovation and technology solutions that drives up industry standards
- 7. BEST VULNERABLE SUPPORT INITIATIVE - TIER 1 & 2**  
Acknowledging excellence in sustained welfare support for an individual or individuals
- 8. BEST VULNERABLE SUPPORT INITIATIVE - TIER 3**  
Acknowledging excellence in sustained welfare support for an individual or individuals
- 9. TRAINING AND DEVELOPMENT - TIER 1 & 2**  
Demonstrating a successful and transformative training initiative
- 10. TRAINING AND DEVELOPMENT - TIER 3**  
Demonstrating a successful and transformative training initiative
- 11. OUTSTANDING ENFORCEMENT AGENT**  
Recognising exceptional individual performance in the field
- 12. WOMEN IN ENFORCEMENT**  
Recognising an influential individual who has made an exceptional contribution to promote the interests of women in civil enforcement

## THE JUDGES

### **PETER WALLWORK**

Non-Executive Director, Trustfolio

### **ROBERT THOMPSON**

Chairman, Civil Court Users Association

### **DAVE PICKERING**

Compliance, Adjudication and Review of Enforcement Panel

### **CLAIRE AYNSLEY**

Head of Membership & Compliance, Credit Services Association

### **PAUL BOWDEN**

Partner, Wilkin Chapman LLPn

### **KEVIN SHAW**

Senior Creditor Strategy Manager, Money & Pensions Service

# KEY DATES

**5PM, FRIDAY 29<sup>TH</sup> FEBRUARY 2024**

Award submissions close

**MONDAY 18<sup>TH</sup> MARCH 2024**

Finalists announced

**THURSDAY 18<sup>TH</sup> APRIL 2024**

Winners announced

## ENTRY TERMS

- This year there are no restrictions on the number of categories that can be entered
- We have split each category into two parts for larger and smaller firms. This means that firms will be judged against similar entrants
- Sponsors will have the opportunity to present an award but would not be allowed to enter the category they are presenting
- Completed forms must be sent to **admin@civea.co.uk** by **5pm, 29th February 2024**. A follow up email will be received to confirm safe receipt. If this is not received within two working days please contact us
- Finalists will be announced on **18th March 2024**

## TIPS FOR COMPLETING YOUR ENTRY

Judges may not be experts in your area. No jargon. Keep it simple. In plain language explain the following:

- The issue/problem
- What was required?
- How was it resolved?
- Why is this unique or worthy of reward?
- Results/outcomes
- Who benefits?

# CIVEA AWARDS SUBMISSION FORM 2024



## **AWARD** BEST VULNERABLE SUPPORT INITIATIVE - TIER 3

*Acknowledging excellence in sustained welfare support for  
an individual or individuals*

Organisation:

Contact name:

Contact email:

Contact number:

Address:

### **Tier 3 members, firms with a turnover of <£1m**

The judges will reward an initiative that demonstrates a strong understanding of vulnerability and is an exceptional response to support an individual or individuals.

Describe in no more than 600 words the nature of the initiative. Explain with examples why this innovation is unique or worthy of reward. How does this innovation improve the welfare of vulnerable people? Explain what input was required to achieve this success and give examples of the outcome? Describe how the use of technology supports this initiative.

Please submit your entry by email to [admin@civea.co.uk](mailto:admin@civea.co.uk).

A follow up email will be received to confirm safe receipt. If this is not received with two working days, please contact us on [admin@civea.co.uk](mailto:admin@civea.co.uk).